



Please print clearly

Date:	Name: _____	Provider #: _____ <small>(if applicable)</small>
	Center Name: _____	Center #: _____ <small>(3 digits)</small>
	Address: _____	
	City: _____	State: _____ Zip: _____

Please fill out the test by hand.

1. On a first interview with a parent, have parents:
 - a) Visit during meal time and see sample menus
 - b) Visit during nap time to give full attention to parent
 - c) Fill out contract and read policy statements

2. Daily communication with parents:
 - a) Is not necessary for infants
 - b) Is best at the end of the day when there is a real problem
 - c) Should include good news and amusing events

3. Providing a main goal is to:
 - a) Convince parents she cares for them and in the best interest of their child
 - b) Assure parents she knows what is best for the child
 - c) Keep the child from having temper tantrums

4. To encourage parent involvement:
 - a) Have sign-up sheet for parent visits to avoid a messy house
 - b) Establish policy of unexpected visits at any time
 - c) Encourage parents to bake cookies for day care

5. Which is NOT a strategy for handling disagreements with parents:
 - a) Hear parents out
 - b) Listen to the words but not feelings
 - c) Try not to get angry or emotionally upset



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6. At which age do children show the most anxiety about being separated from their parents?
a) 2 to 12 months b) 10 to 30 months c) 2 to 3 years d) 3 to 4 years

 7. On the first day that a 2-year-old comes into your home, the child stands by the door screaming for his mommy. The best thing for you to do is:
a) Let the child cry it out and get used to Mommy being gone
b) Say, "Shame on you. Big boys don't cry"
c) Tell the child his mommy will be gone only for a little while and give him a teddy bear to play with
d) Try to hold and comfort the child, saying, "It is okay to be sad when you miss your Mommy"
e) Remember to tell the parent to sneak out next time

 8. When a parent does not bring enough diapers, even after you have reminded her that it was her responsibility, you should:
a) Say nothing and furnish the diapers yourself because the parent obviously does not care enough about the child.
b) Leave the child in dirty diapers and tell the parent that is what happens when she does not bring enough
c) Tell the parent you are concerned about the child staying clean and happy and that you would like to make an appointment to talk about bringing more diapers
d) Suggest that the parent find someone else to care for the child.

 9. When a child's parent are going through a divorce and the child stays cranky and pushy most of the time, you should:
a) Accept the child's feelings and offer comfort, giving reassurance that both parents still love him dearly
b) Distract the child with other activities and offer hope that mommy will find a new daddy soon
c) Tell the child firmly that you do not allow crankiness and breaking the rules and he has to make the best of it
d) Ignore the child's behavior and wait until he has had time to adjust to the break-up



10. A 3-year-old whose grandmother has died starts asking you questions about cemeteries and heaven. You should:
- a) Protect the child as much as possible because she is too young to understand what has happened
 - b) Tell the child her grandmother has gone to heaven even though you know the parents do not believe in God
 - c) Answer questions as simply as possible, being alert to any sign of anxiety or fear
 - d) Explain that every living thing--flowers, pets, people--dies at one time or another and the child will, too

11. If a child cries when the parent leaves, have the parent bring a special toy to comfort the child.
TRUE or FALSE

12. Separation is not a serious issue. It is best not to give it too much attention.
TRUE or FALSE

By signing and dating this form, you are agreeing that you have filled out this test to the best of your ability.

_____ *Signature*

_____ *Date*

Do not write below this line

DATE CREDIT IS ASSIGNED

PROGRAM REPRESENTATIVE

CREDIT HOURS